SOLEFFECT
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TELESCOPING

When fabric shifts left or right as it is being rolled onto the tube. Some common applications that can cause telescoping are:

1. Unlevel Shade
2. Obstruction to shade movement i.e. window crank, door handle, items left on the window sill, furniture, etc...
3. Foreign material in fabric rollup i.e. insects, paint splatter, excessive amounts of dust (common in new construction), etc...
4. Air currents blowing around shade from HVAC, open window, etc...

Corrective Solution No. 1

Level the tube by either leveling the bracket system or using the level adjust feature of the bracket system (where applicable).

Corrective Solution No. 2

Lower the shade as close to bare tube as possible, verifying that there are no obstructions in its path (it may be necessary to go past the current lower limit). Ensure the tube is level and raise the shade to the upper limit. Reset the lower limit, if necessary. Verify operation.

Corrective Solution No. 3

Lower the shade as close to bare tube as possible (it may be necessary to go past the current lower limit). Remove any foreign material from the front and back of the shade. Ensure the tube is level. Raise the shade to the upper limit. Reset the lower limit, if necessary. Verify operation.

Corrective Solution No. 4

Direct the airflow away from the shade. Lower the shade as close to bare tube as possible (it may be necessary to go past the current lower limit). Ensure the tube is level. Raise the shade to the upper limit. Reset the lower limit, if necessary. Verify operation.

Corrective Solution No. 5

If this does not fix the issue, run the shade all the way to the bare tube. Apply a 1/2" x 1/2" piece of electrical tape or duct tape to the end of the tube you want the fabric to move towards - i.e., if shade is telescoping to the left, apply the tape to the right end of the tube. Raise the shade back to the upper limit. Verify operation. Repeat the tape application until the telescoping is resolved. Reset the lower lmit if necessary.

CAUTION: This may affect the hembar alignment.